

2020 Spring & Summer Tool Kit for Association Meetings and Travel

GSAE's Supplier Council has created a list of helpful resources. Like our sample and forms pages, members using the GSAE Tool Kit are encouraged to conduct due diligence before implementation. GSAE makes no representations, warranties, or guarantees as to, and assumes no responsibility for, the use of the resources offered. GSAE expressly disclaims all liability for damages of any kind arising out of the use of these links or documents.

Sample room set calculators

- <https://www.nace.net/the-event-safety-alliance-reopening-guide/>
- <https://www.banquettablespro.com/social-distancing-room-space-calculator>

General information

[Liability Waivers for Attendees?](#) Article from Tenenbaum Law Group, 06/23/2020.

The **American Hotel & Lodging Association (AHLA)** introduced Safe Stay, an industry-wide, enhanced standard of health and safety protocols designed to prepare America's hotels to safely welcome back guests and employees as the economy reopens. Safe Stay represents the top priority for the industry, the health and safety of guests and employees.

The standards of Safe Stay were developed under the guidance of an Advisory Council, comprised of industry leaders representing all segments of the hotel industry, and in conjunction with public health experts to advance best practices for protecting against the coronavirus. These enhanced guidelines are rooted in recommendations from the Centers for Disease Control (CDC).

The "Safe Stay" guidelines will be revised as needed based on the recommendations of public health authorities, in compliance with any federal, state and local laws. They include guidance on the following:

- Employee & guest health
- Employee responsibilities
- Cleaning products and protocols
- Physical distancing

[Click here for the full press release.](#)

[Click here for the latest Safe Stay Guidelines.](#)

05/28/2020 -To meet these objectives, the travel industry—hotels, resorts, airports, airlines, attractions, restaurants, retail, rental cars, meeting venues, event producers, travel advisors, cruise lines, vacation rentals etc.— has come together, working with health and medical experts, to reach collective agreement on a core set of health and safety guidance that the industry may adapt to their businesses. They build upon and align with the White House and CDC evidence-based guidelines for "[Opening Up America Again.](#)" This guidance provides our customers with an understanding of the key practices across America's travel industry.

UFI, the **Global Association of the Exhibition Industry**, has released a new "global framework" for re-opening exhibitions. Again, global viewpoint, so your local restrictions/executive orders may differ.

Source: Meetings Net.

https://www.ufi.org/wp-content/uploads/2020/07/Framework_for_reopening_the_exhibition_industry_Post_COVID-19.pdf

Download an informative white paper: A Vision for Post- COVID – 19 Meetings – How Event Professionals are Reimagining the Future of Gathering. *Source: Smart Meetings* (requires giving your email).

05/05/2020 - The **International Association of Venue Managers (IAVM)** is pleased to announce that they have partnered with **The Global Biorisk Advisory Council (GBAC)**, a Division of ISSA, today to offer the GBAC STAR™ facility accreditation program on cleaning, disinfection, and infectious disease prevention to its members. Two Georgia-based facilities have already announced they will seek accreditation – The Georgia World Congress Center and Savannah Convention Center.

Savannah Safe - Savannah Safe pledge initiative is a voluntary program challenging area business to commit to following the CDC and FDA COVID-19 sanitation and safety guidelines.

Major GSAE Member Chain Hotel Statements

Hyatt - [Global Care & Cleanliness Commitment](#) - Guided by Hyatt's purpose of care and experience delivering world-class hospitality for more than 60 years, our Global Care & Cleanliness Commitment further enhances existing operational guidance and resources around colleague and guest safety and peace of mind. This multilayered commitment will build on Hyatt's existing rigorous protocols and include an accreditation process by the Global Biorisk Advisory Council (GBAC) at all Hyatt hotels around the world, colleague training and support resources, and a cross-functional working group of medical experts and industry professionals that will contribute to various aspects of the hotel experience.

[Choice Hotels \(including Comfort, Clarion Hotels, Econo Lodge and more\) - \[Commitment to Clean Initiative\]\(#\)](#) – The safety and health of guests, employees and franchisees remain a top priority for Choice Hotels®. We understand that with the rapidly changing updates on travel restrictions and cancelled or postponed public events, everyone is in different places when it comes to doing what is best for you and your family. We cannot stress enough that we believe in responsible and safe travel. Travel is who we are, and it is important to us that you feel confident when choosing and staying with Choice Hotels®.

[Hilton Worldwide \(including Waldorf Astoria, Embassy Suites, DoubleTree by Hilton, Hampton by Hilton, and more\) – \[Hilton CleanStay With Lysol Protection\]\(#\)](#) - A new program to deliver an industry-defining standard of cleanliness and disinfection in Hilton properties around the world. In a first for the hospitality business, Hilton will collaborate with RB, maker of Lysol and Dettol, and consult with Mayo Clinic to develop elevated processes and Team Member training to help Hilton guests enjoy an even cleaner and safer stay from check-in to check-out.

[IHG Hotels & Resorts – \[Clean Promise\]\(#\)](#) - As the world adjusts to new travel norms and expectations, we're enhancing the experience for you – our hotel guests – by redefining cleanliness and supporting wellbeing throughout your stay. We are expanding our commitment to cleanliness by:

- Using new science-led protocols and service measures
- Partnering with industry leading experts Cleveland Clinic, Ecolab and Diversey
- Launching a global IHG Clean Promise

[Marriott Bonvoy](#) (including JW Marriott, The Ritz-Carlton, SpringHill Suites and more) - **[Commitment to Clean](#)** - As we welcome you back to our hotels around the world, we are committed to providing you with a safe environment that aligns with expert protocols for working to defeat COVID-19. Consisting of in-house and outside experts in food and water safety, hygiene and infection prevention, and hotel operations, our Marriott Cleanliness Council is redefining our cleaning and safety standards. We will actively monitor and evolve our solutions to ensure a continued focus on the health and safety of our guests and associates.

[Omni Hotels & Resorts](#) - The health and safety of our guests and associates has always been, and always will be, our top priority. COVID-19 has changed every facet of our world and the way we do business. In an effort to **[Stay A Part of Safety](#)**, we have updated our already thorough cleaning guidelines and implemented additional processes and procedures to ensure your health, safety and comfort as part of the new “Omni Safe & Clean” initiative. Within each of our individual hotels and resorts, guests can expect to see the following standards implemented allowing our associates to provide exceptional service in a safe environment. The Omni Safe & Clean initiative follows the guidelines set forth by the Centers for Disease Control and Prevention (CDC) and each individual Omni location will adhere to local and/or federal mandates. Protocols and guidelines from these authorities are expected to evolve, and as such, so will our below processes and procedures. Similarly, these guidelines meet or exceed the “Stay Safe” initiative set forth by the American Hotel & Lodging Association (AHLA).

[Wyndham Hotels & Resorts](#) – Our hotels are implementing additional processes to help protect the safety of guests and team members, and certain services and amenities may be unavailable. Local restrictions may require hotels to accept essential* travelers only. Please contact the hotel directly with questions. **[Count on Us Health & Safety Protocols](#)**.

More Hotel Groups – courtesy of Visit Orlando’s e-newsletter

- **Accor:** **[ALLSAFE Cleanliness & Prevention Label](#)**
- **American Hotel & Lodging Association:** **[Safe Stay](#)**
- **Best Western:** **[We Care Clean](#)**
- **Extended Stay America:** **[STAY Confident](#)**
- **Loews Hotels & Co downloadable PowerPoint:** **[Safety & Well-Being Protocols](#)**
- **Rosen Hotels & Resorts:** **[Note to Guests and Business Partners From Harris Rosen](#)**