

# GSAE Members-Only Area Guide Book

An illustrated guide to getting the most out of our interactive website

#### Welcome!

Thank you for being a member of Georgia Society of Association Executives! We are excited you are a part of our vibrant community. GSAE membership and active participation is a must-have for those interested in an exceptional career experience, and we want to make sure you take full advantage of all the GSAE connection points. Use this guide to learn more about connecting through the member portal and the E-lists.

Questions or comments about your membership or benefits? Contact us anytime at (404) 577-7850 or email <u>gsae@gsae.org</u>.

We look forward to seeing you soon!



#### **Events**

We have multiple opportunities to connect with your peers in person:

- We host six <u>luncheons</u> throughout the year, all of which include a networking reception. Five of our luncheons feature an educational component worth one CAE hour.
- Shared Interest Groups offer the opportunity to connect on a smaller-scale and get practical advice from people who walk in your shoes everyday.
- Our <u>Annual Meeting</u> is full of networking opportunities for you to connect with your peers and the people you want to do business with, hear fabulous speakers, and attend educational sessions designed to make you better at your job.
- □ View our full <u>calendar of events</u>





We keep you informed about the association management profession and our local community of professionals.

- □ Our monthly <u>GSAE Update</u> e-newsletter
  - Send notices and press releases to <u>gsae@gsae.org</u>
  - Published 2<sup>nd</sup> Thursday each month

Quarterly <u>connections</u> magazine

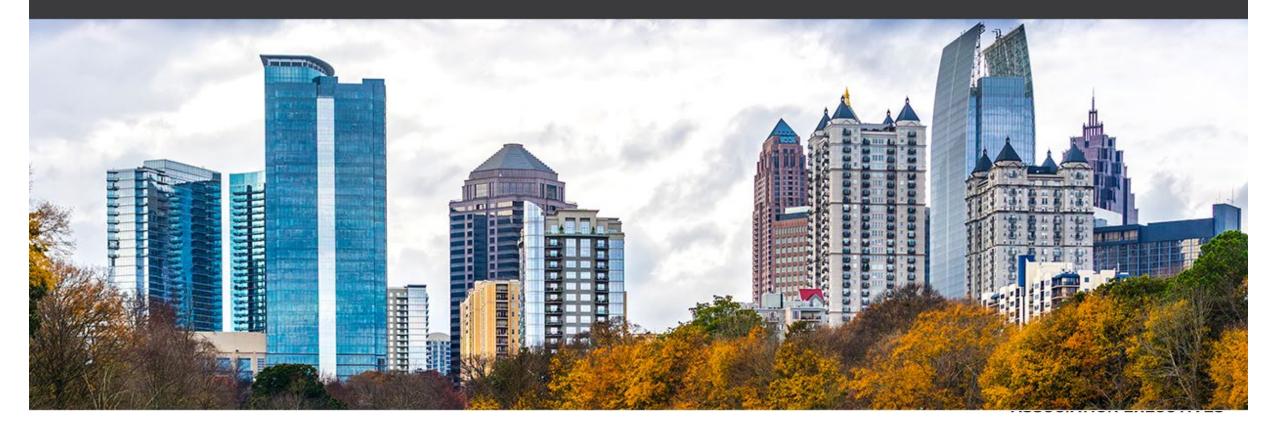
Models and samples to help your organization run effectively and efficiently



#### www.gsae.org



home | join | about | connect | support | learn | publications



#### Membership has its privileges

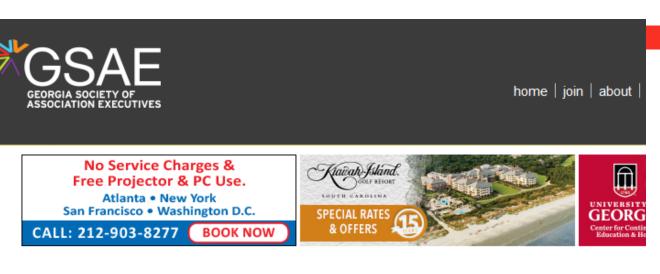
- Our website is a product of <u>MemberClicks</u>, A Personify Company
  - exclusive membership benefits
  - tons of information and links
  - requires a valid log-in for the members only area
- This guide will teach you how to log in and update your information, as well as take advantage of all the benefits of membership
- The more you personalize your member profile, the more value you will receive!

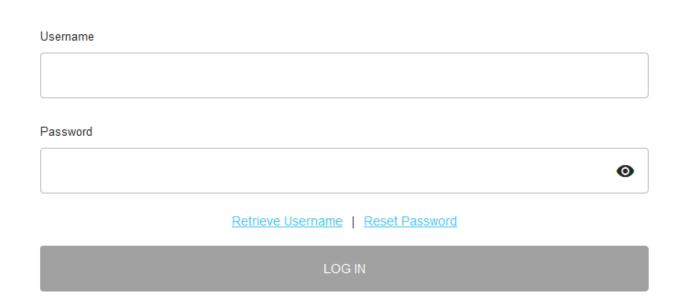


# Take control of your member profile

- Your username and password allow you to access any members-only area
- If you have forgotten your password (must be over 8 characters long), no worries! Click 'reset password' or 'retrieve username' and enter the email address associated with your profile.

**Note:** To receive the link via email, the email address you enter must match the email address in your membership profile. Contact us if you have a change.





# **Your Profile 101**

- Members-only content
- CAE hours tracking
- My community features
- Interact and connect with other members
- Online member directory
- Download and pay invoices
- Event calendar, including exclusive activities



Member Directory My Profile Track Your CAE Hours Event Calendar My Community Community Forum Member Offers

#### welcome!

Let us help you navigate some fantastic Members Only features from here.

My Community	My Profile Connections My Features	Inbox Search Directory O	See What Your Profile Says
	Jennie Nesspor 11 months ago	latest photos	
9	Last online 1 minutes ago	No photos uploaded yet.	
	Profile views 1 view(s)	Lincles	
My Status Share your thou	ights here	These have a	fields show you what information we yout you and your organization.
	Picture 💢 Start a new circle 🔒 Write Message 😰 Upload photos 🔗 View your inbox	Please GSAE	fill in any blanks so staff and other members can connect with you easily.
wall Add Com	iment	You ma	y also join a committee or SIG straight our profile listing.
Show All (0)		Informa listing a	ation here will be used in your directory and for communications we send.

Cancel

Make sure to click 'save' at the end of the review process!



Member Type Association Executive 2+

Username JennieNesspor

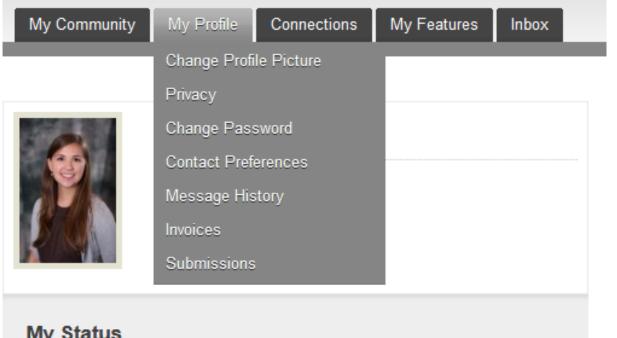
Join Date 10/01/2012

Expiration Date 12/31/2050

# Your Profile is Info-filled

Hover over the words '**My Profile**' and . .

- Change your profile picture in the Member Directory  $\checkmark$
- Edit your privacy settings  $\checkmark$
- Change your password
- Manage how we contact you  $\checkmark$
- View past emails we have sent to you
- ✓ View a list of all your invoices
- View all forms that you have submitted



#### My Status



#### **Your Message History**

- Everything we've sent you from the system lives here.
- If you ever delete an email, we still have a copy for you to access.
- Simply click on the subject line to open the body of the email.
- Having a hard time receiving emails? Whitelist our email addresses from the system.

My Community My Profile	Connections	My Features	Inbox	Search Directory
Change Profi	ile Picture			
Privacy Subject			Status	Date
Change Pase Boosting Non-Dues Contact Pref			Sent	10/16/2019 1:56 PM
GSAE CAE Mock Exar Message His	story		Sent	10/15/2019 10:46 AM
GSAE: Thank You for Submissions	;	Association Exe	Sent	10/11/2019 3:42 PM
GSAE Holiday Luncheon Registratic	Georgia Society of	Association Exe	Opened	10/11/2019 3:43 PM
GSAE: Thank You for your Payment	Georgia Society of	Association Exe	Sent	10/11/2019 3:39 PM
GSAE Holiday Luncheon Registratic	Georgia Society of	Association Exe	Sent	10/11/2019 3:39 PM
GSAE: Thank You for your Payment	Georgia Society of	Association Exe	Sent	10/11/2019 3:24 PM
GSAE Holiday Luncheon Registratic	Georgia Society of	Association Exe	Opened	10/11/2019 3:29 PM
Password Reset Confirmation	Georgia Society of	Association Exe	Sent	10/11/2019 3:22 PM
GSAE hours - confirming 9-20 atter	Wendy Kavanagh		Sent	10/11/2019 12:14 PM

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#### **Connecting Members**

This area provides the opportunity to connect and build relationships with other members in a members-only environment.

- See your connections with other members
- Browse the directory
- Search for members
- View your connection requests
- See requests from other members

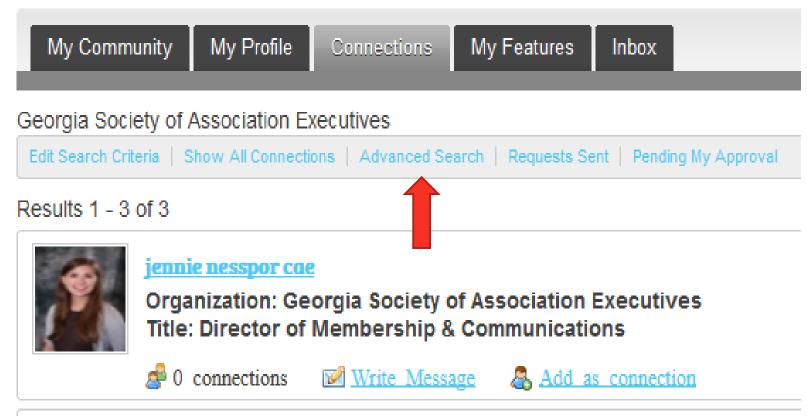
My Community	My Profile	Connections	My Features	Inbox
		Show All Conne	ections	
		Browse Directo	гу	
	Jennie Ne	Auvanceu Sean	ch	
	11 months	Requests Sent		
	Last onli less than	L. Donding My Ap	proval	
	Profile v 1 view(s)	iews		-

# **Online Membership Directory**

Our Member Directory can be so valuable in connecting you with other members!

Search by variety of items:

- First, Last Name
- Company
- Buyers' Guide
- Areas of Expertise
- Areas of Interest



# **Tracking CEs and Adding Certificates**

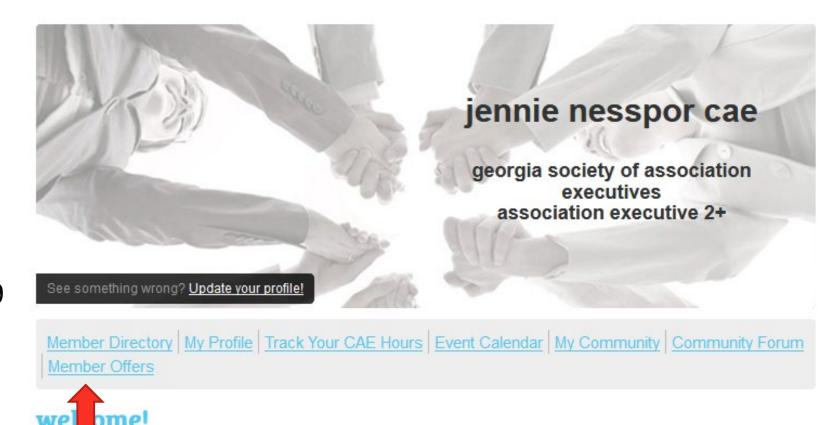
- Add qualifying credits by clicking 'add credits.'
- For any credits you add, you may edit those details at any time. Just hover over the listing.
- Click 'add certificate' to include a PDF certificate.
- Export a PDF of your educational activity by clicking 'export PDF' and selecting a date range.
- GSAE event credits are added after attendance is confirmed.



Let us help you navigate some fantastic Members Only features from here.

#### **Member Partnership Discounts**

- Association Laboratory 25% off
- Motion Picture Licensing
   Corporation 10% off
   annual fee
- Qualified Association
   Specialist Program \$199
   member pricing
- Human Workspaces \$199
   programming
- Michigan Society of Association Executives CAE products – member pricing



Let us help you navigate some fantastic Members Only features from here.

#### Photos

You may add photo albums to your profile or share photos within your circles

My Dog			
All Photos   My Photos	Create Album	Edit Album	Upload photos
Description: My Dog			

#### E-lists (aka listserves)

Distribute messages to all of the subscribed GSAE members with a simple email to the list address or from your profile

My Community My Profile Connections My Features Inbox	Sear	rch Directory
E-lists		
E-list Name	Subscribed	Email Delivery
Board Meeting Minutes	ON	ON
Events	OFF	OFF
Weekly Meeting Minutes	OFF	OFF



#### E-lists (aka listserves) cont.

#### To get started

- Log into your profile
- In the My Features tab, click E-Lists
- Subscribe to an available list (or double-check your subscriptions)
- Make note of the list email address
  - Add as a contact in your preferred email system inbox
  - Make sure the address is white-listed
- Click 'edit' to control your contact preferences
- Click the list name to see and search previous posts

#### To participate in a subscribed E-list

- From your profile, click 'post a new message' OR
- Send an email to the E-list address using the email address listed in your member profile



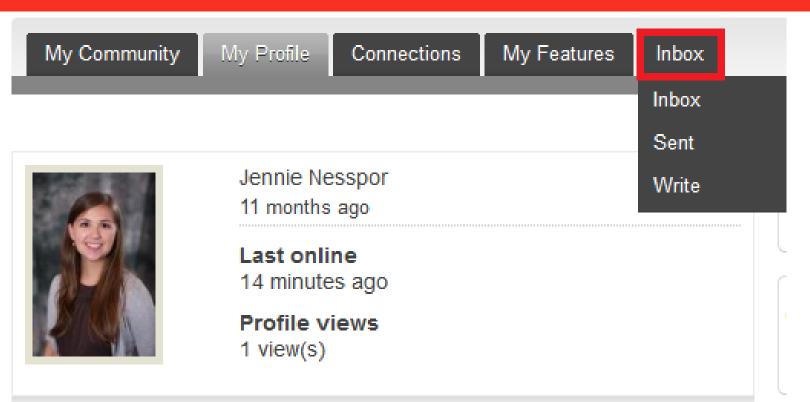
#### Your Invoices – Paid or Due

- To open any of these invoices to print or forward, simply click on the Invoice ID in the first column.
  - Forms = usually an event or activity
  - Dues = auto-generated joining or renewing
  - Ad hoc = we made it up for you based on a particular event or service not already in the system

voices				<b>-</b>			
ID	Туре	Created Date	Due Date	Status	Total Amount	Amount Paid	Balance
435476	Credit Memo	04/12/2016	N/A	Paid	\$-50.00	\$-50.00	\$0.00
1056	Forms	08/10/2015	09/09/2015	Paid	\$75.00	\$75.00	\$0.00
435464	Forms	02/18/2016	03/19/2016	Paid	\$225.00	\$225.00	\$0.00
435515	Forms	06/03/2016	07/03/2016	Paid	\$280.00	\$280.00	\$0.00
435516	Forms	06/03/2016	07/03/2016	Paid	\$50.00	\$50.00	\$0.00
435534	Forms	07/08/2016	08/07/2016	Open	\$-100.00	\$0.00	\$-100.00
435535	Forms	07/12/2016	08/11/2016	Paid	\$-25.00	\$-25.00	\$0.00
435637	Ad Hoc	12/30/2016	01/14/2017	Paid	\$5.00	\$5.00	\$0.00
435747	Forms	04/10/2018	05/10/2018	Open	\$75.00	\$0.00	\$75.00
435745	Forms	04/10/2018	08/18/2018	Open	\$400.00	\$0.00	\$400.00

#### Your Inbox

- Your profile inbox will show you messages between you and other individual members.
- These are direct
   messages between you
   and one other member.
- Remember, to send a group-type message, use the E-list system.





#### **Renewal Time**

- Here's an example of a renewal sent directly to your preferred email address.
- Simply "click here to pay this invoice" to pay online or download and print it to mail in a payment.

Dear Jennie,

Thank you for your continued membership and loyalty to your professional organization, GSAE. We hope you see first-hand how GSAE is *connecting leaders*, *advancing associations*. Your membership is active until December 31, 2019.

We currently have you listed as:

Jennie Nesspor Director of Membership and Communications Georgia Society of Association Executives Member Type: Association Executive 2+

GSAE offers multiple opportunities to connect with your peers in meaningful ways:

- All luncheons include a networking reception, and five of our six luncheons feature an educational component worth one CAE hour. Workshops are often held in conjunction with a luncheon and are typically worth 2-3 CAE hours.
- Shared Interest Groups offer the opportunity to connect on a smaller-scale and get practical advice from people who walk in your shoes <u>everyday</u>.
- Our Annual Meeting is full of networking opportunities for you to connect with your peers and the
  people you want to do business with, hear fabulous speakers, and attend educational sessions designed
  to make you better at your job.

We'll keep you **informed** about the industry via our monthly GSAE Update e-newsletter, quarterly *connections* magazine, and an informative website full of models and samples to help your organization run effectively and efficiently in a changing and challenging business environment.

Renewing couldn't be easier! Simply click the attached invoice to pay now!

Please contact Jennie Nesspor, CAE, GSAE's Director of Membership & Communications, with any questions about your membership or renewal at (404) 577-7850 or <u>gsae@gsae.org</u>. We're always here if you'd like to talk more about how to maximize your GSAE membership.

Best wishes for your continued success. We hope to see you soon and often!

Wendy W. Kavanagh, CAE President Jennie Nesspor, CAE Director of Membership and Communications

PS: The GSAE Foundation makes it convenient for you to become a philanthropist! The GSAE Foundation exists to expand GSAE's capacity to advance and promote the association management profession. Your donations assure we can continue to provide grants for interns in Georgia-based association offices, help fund the Clifford M. Clark Award Honorarium and support travel costs associated with the Abit Massey Lecture Series. <u>Please consider donating today</u>.

Click here to pay this invoice

## Managing a Corporate Supplier Membership

If you are the key contact *(aka: admin)* for your company's membership, you are able to make changes to the organization's profile *through* your personal profile.

To access and update your organization's profile, hover your mouse over 'My Profile' and click on 'Your Organization.'

My Community	My Profile	Connections	My Features	Inbox
	Your Organiz	ation		
Your membership	Change Prof	ile Picture	Aug 28, 2019.	
Damanu	Privacy			
Renew	Change Pas	sword		
	Contact Pref	erences		
	Message His	tory		
	Invoices			
	Submissions			
	Profile vi	ews	-	

## Managing Company Info

- These fields show you what information we have for your company and any linked profiles (individual representatives) associated with it.
- Please fill in any blanks and upload your company logo.

Note: the email field is the email address to which we will send the renewal notice for the primary membership dues

Make sure to click 'save' when finished!

#### Organization Logo

Connections

Mv Profile

Mv Community

Join Date 01/01/2019				Cancel
Member Type Corporate Supplier				
Member Status				
Organization				
TEST GSAE				
Email				
gsae@gsae.org				
Phone				
(404) 577-7850				
Address				
233 Peachtree St. NE				
Ste. 751				
City	None	✓ 30303		
United States			~	

My Features

Profile Change Profile Picture Contact Preferences Message History Invoices Submissions Individual Profiles

Inbox

Q

#### Questions? Contact us anytime!

President

Manager of Membership & Communications

Wendy Kavanagh, CAE wendy@gsae.org Corrin M. Wagnon corrin@gsae.org

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